

QUALITY MANAGEMENT SYSTEM POLICY (ISO 9001)

By applying our Hemmersbach principles of being an effective, reliable and problem-solving team we strive to exceed customer expectations and ensure that our mission – simply enthused customers – is embodied in our daily operations. Hemmersbach mission and principles form foundation for our Quality Management System. We aim to enhance customer satisfaction by continuously improving our service delivery across all areas and in compliance with applicable laws, regulations, and customer agreements.

Our Balanced score card is the framework for our goals, tailored to our daily business and focusing on four vital aspects: customers, financial growth, processes and people. By establishing specific and measurable global targets, we ensure that we can achieve and consistently enhance our quality standards..

In case of any questions, please do not hesitate to send an email to qualitymngt@hemmersbach.com